



Sheffield's Hospice

Volunteer Task Profile Volunteer Hairdresser

Volunteer Lead: Therapy Team Lead / Assigned Wellbeing Therapist

Flexible hours: Ad Hoc / Flexible hours can be discussed

Available to: Volunteers aged 18+

Location: St Luke's Hospice, Little Common Lane, SLL 9NE

Introduction

At St Luke's, we offer professional therapies and treatments that enable our patients to achieve goals that are greatly important to them, helping people rebuild confidence and feel more in control during their palliative care journey.

Our Wellbeing Team is currently looking for **Hairdressing Volunteers** who can offer flexible hours depending on availability, providing a friendly and dignified service to our clients and patients.

What does this role involve?

As a Hairdressing Volunteer, you will be expected to assist with:

- Cutting and blow-drying hair.
- Restyling.
- Hair colouring.
- Male grooming.
- Wig care.

You will also be expected to:

- Deliver hairdressing and male grooming services safely and appropriately, recognising any contraindications or precautions and adapting treatments as needed.
- Work within your level of competence, recognising your limitations and referring any concerns to the assigned team member.
- Provide feedback to the assigned team member where appropriate.
- Report any concerns, incidents, or accidents promptly.
- Maintain a clean, tidy, and safe salon environment.

You will **not** be required to:

- Support patient mobilisation.
- Assist with personal care needs.
- Support or administer medication.
- Provide counselling to patients.
- Discuss or share patients' personal information (either in person or by phone).
- Order or purchase stock.
- Record treatments in patient records.

Role Requirements:

Hairdressing Volunteers must be aged 18 or over and able to demonstrate appropriate skills, qualifications, and training to safely provide hairdressing services to patients. Volunteers should strive to create a positive, uplifting, and enjoyable experience, showing compassion and communicating in a friendly and approachable manner.

In this role, it is essential to maintain a non-judgemental attitude, demonstrate strong listening skills, and follow guidance provided by staff. Volunteers must also always remain mindful of clinical environments and respect professional and patient boundaries.

All volunteers are required to hold appropriate insurance and relevant qualifications (a minimum of NVQ Level 2 in Hairdressing) in accordance with St Luke's requirements.

Benefits

- Gain experience of working in a caring profession.
- Help people improve their quality of life.
- Meet and work with a diverse range of people.
- Give back to the community in a meaningful way.
- Receive references and build a portfolio of skills and training.
- Reasonable travel expenses paid (in line with the volunteer policy).
- Develop teamwork skills.
- Gain valuable experience to support your career.

General

All St Luke's volunteers are asked to:

- Be a minimum of 18 years.
- Always display their identification badge.
- Have a current enhanced DBS (generated by St Luke's).
- Attend induction and training if required.
- Abide by the Health & Safety at Work Act.
- Adhere to policies, procedures, and the fundraising code of practice.
- Co-operate and liaise with other volunteers (if applicable).
- Have a positive attitude.

For more information on the role, please contact:

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Hannah Woods, Volunteer Coordinator:

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